

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 6,971,030 B2  
APPLICATION NO. : 09/817891  
DATED : November 29, 2005  
INVENTOR(S) : Dutta

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 20, line 27, please delete "in e the" and insert --in the--.

Column 22, line 11, please delete "from customer" and insert --from the customer--.

Signed and Sealed this

Seventeenth Day of October, 2006

A handwritten signature in black ink, appearing to read "Jon W. Dudas". The signature is stylized with a large, looping initial "J" and a distinct "D" at the end.

JON W. DUDAS  
*Director of the United States Patent and Trademark Office*